

Symantec VIP Quick Reference Guide

Installing Symantec VIP Desktop

Note: installing software requires administrative rights

step 1

Visit the URL

<https://ffxremote.fairfaxcounty.gov>

Select "Symantec VIP application" in the Message Center

step 2

Select "Get VIP Access Desktop" twice, then "Download VIP Access Desktop"

step 3

Click Install and follow the prompts.

step 4

Read and accept the license agreement

step 5

When prompted, click Finish to complete the installation process.

Register your software token

step 1

Visit the URL

<https://ffxremote.fairfaxcounty.gov>

step 2

In the Message Center select the link to register your device

step 3

Authenticate with your County UserID and Password

step 4

Register your device

step 5

Add a descriptive name in the credential name field, such as "Home PC"

step 6

Launch the installed Symantec VIP application to obtain Credential ID and Security Code

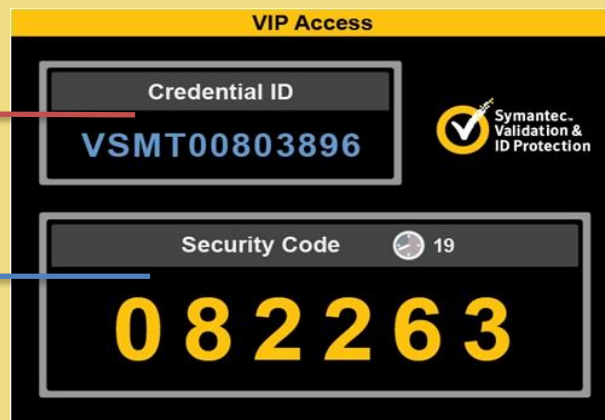
step 7

Add the Credential ID from the application to the Credential ID field

step 8

Add the security code from the application to the security code field before the counter reaches zero.

Click Submit.



Questions? If you have any questions about how to use Symantec VIP, please contact the service desk at 703-324-HELP (4357), option 1